Top Ten Reasons to Choose Secure-24

1. Superior Client Experience

Secure-24 specializes in successful outcomes. By making every client's cloud requirements work seamlessly together, managing all systems in concert under one roof, we treat each client like our only client. Secure-24 is the ultimate "Enterprise Partner", delivering the highest standards of service to ensure a superior client experience.

2. Flexibility and Scalability

Secure-24 meets the most complex managed services requirements of medium and large global enterprises. Enterprise Managed Cloud Services is our business and our services scale to our clients' business and budget requirements.

3. Multi-Layered, Client-focused Security and Compliance

Security and compliance are our guiding product principles. We are committed to maintaining the highest level of industry compliance and government mandates. We support and deliver on a multitude of standards such as FTI, ITAR, FDA and SSAE 16 SOC 1 & 2, and dozens more with multiple vendors versus a single generic offering.

4. Advanced Technologies

Secure-24 is among the first to take a leadership position in the industry's most advanced technologies and innovation. This is why Secure-24 is one of the first three companies authorized to deploy SAP® Virtualized HANA and why Oracle® chooses to feature Secure-24 as a major proponent of its Private Cloud Appliance (formerly Virtual Compute Appliance).

5. Industry-Leading Talent Management Programs

Secure-24 has an academy-model extensive training program that builds future engineers in particularly hard to find disciplines. Secure-24 ranked 4th on Computerworld's 2015 Top 100 Places to Work in IT and experiences less than 4% voluntary turnover. You get a more highly qualified support team and experience 87% first tier resolution.

6. Application-Level Service Level Agreements

It's the application, not just the infrastructure. Secure-24 is applications-focused, hosting hundreds of applications with experts experienced in managing major industry-leading ERP software including, among others Oracle and SAP. We provide SLAs for application uptime and not just server uptime, differentiating us from other service providers.

7. Comprehensive Services Portfolio

In addition to Managed Cloud Services Secure-24 delivers multiple value-added services including: Desktop as a Service (DaaS), 3D Engineering Desktops, Mobile Device Management, Remote Network Services, Remote Device Management, Application Performance Management as a Service (APMaaS) and 24x7 Helpdesk Support.

8. Industry-Leading ITSM Practice

Secure-24 competitively offers flexible IT Service Management (ITSM) solutions based on ServiceNow®, to manage business processes, including Sales, Human Resources, IT, Purchasing and other business processes. Secure-24 has one of the top ServiceNow implementation practices in the country, having deployed some of the most complex ServiceNow rollouts.

9. Industry Thought Leadership

The market does not drive Secure-24; we help define the market. Our experts are invited to speak at dozens of industry events each year (e.g. SAPPHIRE, Oracle OpenWorld, Collaborate, CyberSecurity, INFOCUS, VMworld and many others). Our technology specialists guide product development with world-class IT companies and our executives have been awarded top industry honors for their outstanding contributions to the global IT community. We are one of the only service providers to provide all Flash storage for extreme performance and low predictable costs.

10. Research and Development

Significant investment in research and development, allowing Secure-24 to rapidly release new products and to provide a continual technology refresh of our multi-tenant Enterprise Managed Cloud environment.